



Encounter Keys



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TAPES & TRANSMITTALS

Pick Up Tapes Promptly!

The Encounter Operations Unit requests that whenever we call Plans regarding the pick up of tapes, that *pick-up is within 24 hours*. Tapes that are called on, need to be collected expeditiously.



Error Code C040 – Days Supply Is Invalid!

While researching pended Universal Drug Forms (C) submitted by the Health Plans and Program Contractors, the Encounter Operations Unit found that in the remarks column of the Encounter Reporting Users Manual the information states that Numeric value or “PRN” (PRN needed as required) are applicable. The information in the paragraph has been modified. This information should now read “Numeric Value Only”. This change should be made to your Tape Specifications for the Universal Drug Form C – New Day Encounter Tape Record Layout which is found in (Chapter 5-29) of the manual.

Please Note: If you are using an NDC code that has been submitted by the provider and it is not available on the AHCCCS database, please submit documentation to the Encounter Operations Unit. This documentation should include the page from the Red or Blue Book detailing the NDC code.

PENDING ENCOUNTERS

If you have any questions regarding the submission of documentation, please contact your Technical Assistant.



Correcting A Diagnosis Code!

When a Plan or Program Contractor is correcting a diagnosis code they should reenter the complete diagnosis code. We have learned that many Plans are only keying in the 4th or 5th digit on the diagnosis code.



Edit Codes and Descriptions Are On Their Way!

A list of encounter edit codes and descriptions by form type will soon be distributed to all Health Plans and Program Contractors. The list will include all error codes, active and inactive. The Encounter Operations Unit is distributing this list so Plans have a clearer knowledge of our editing system. This information will be distributed to all Health Plans and Program Contractors by the end of March.



“The only gift is a portion of thyself.”

Ralph Waldo Emerson



“Is not this the true romantic feeling – not to desire to escape life, but to prevent life from escaping you?”

Thomas Wolfe

Note: The following information is from the AHCCCS CLAIMS CLUES – FEBRUARY, 1999. If you have not read or received a copy of the current Claims Clues, contact Lois Golden at (602) 417-4140. Brent Ratterree has requested that we add this information to the Encounter Keys.

Plans Must Pay 90% of Clean Claims Within 30 Days!

Effective for claims received on and after October 1, 1998, AHCCCS Health Plans and Program Contractors must pay 90 percent of clean claims within 30 days of receipt unless otherwise specified in the contract with a provider.

Health Plans and Program Contractors also must pay 99 percent of clean claims within 90 days of receipt and 100 percent of valid clean claims within 12 months of the date of receipt unless the contract with a provider states otherwise.

The payment requirements are in accordance with the federal law and will be incorporated into the Arizona Administrative Code (R8-22-705).



Data Set Name (DSN) Can Change At Anytime!

Recently, our Information Systems Department has discovered that the reason Health Plans and Program Contractors could not read their Provider and Reference Tape was because the DSN had been changed. This change occurred because of a tape number segment redistribution.

Note: The DSN can change periodically. It is your responsibility to read the information and load it accordingly.

Dilemmas!!

The dilemmas for the month of February researched by the Encounter Operations Unit are listed below. These error codes will not be sanctioned.

Edit Code	Description
H470	Date of Service is Prior to Date of Birth
P227	COS Assignment Not Found For Service Code
T030	ICU With Nursery Not A Logical Split



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“Hatred paralyzes life; love releases it. Hatred confuses life; love harmonizes it. Hatred darkens life; love illumines it.”

Martin Luther King, Jr.